

WE CLAIM:

1. For a network management system provided with a graphical user interface (GUI) of the type adapted to transmit commands and display information with a view to enable management of a communication network, a method of obtaining customized information regarding a managed object of said network, comprising:

a) selecting said managed object on a window displayed by said GUI and communicating identification data of said managed object to the network management system;

b) displaying a modified object information window including fields for standard information and additional fields for said customized information pertaining to said managed object; and

c) completing said fields with said standard information and said customized information, respectively.

2. The method of claim 1, wherein said customized information comprises one or more attributes that define additionally said selected object.

3. The method of claim 2, further comprising the step of searching an object library for any of said additional attributes.

4. The method of claim 1, wherein said customized information is displayed in a custom field area provided on said modified object information window.

5. The method of claim 4, wherein said custom field area comprises a custom field and an associated custom attribute field, for displaying a custom attribute for said selected object.

6. The method of claim 1, wherein said customized information is displayed in an operator note area provided on said modified object information window.

7. The method of claim 6, wherein said operator note area comprises a note text box for enabling input of text notes regarding said managed object.

8. The method of claim 7, wherein said text notes include one or more custom attributes pertinent to said managed object.

9. The method of claim 6, wherein said operator note area comprises a note creator field and a date of last note field.

10. The method of claim 6, wherein said operator note area comprises an object history function for displaying historical information on all notes entered for said selected object.

11. For a GUI of a communication network, a modified object information window for enabling network operators to see an extended number of object attributes and operator information about an object of interest in one view, comprising:

a plurality of conventional object information fields pertaining to said object of interest in said network;

a custom field area for enabling further characterization of said object; and

a operator note area for enabling input of specific notes regarding operation of said object.

12. The modified object information window of claim 11, wherein said custom field area is searchable.

13. The modified object information window of claim 11, wherein said operator note area is searchable.

14. The modified object information window of claim 11, wherein said custom field area comprises a custom field and an associated object attribute field, for displaying customized information about said managed object.

15. The modified object information window of claim 14, wherein said customized information includes additional attributes pertaining to said object that are not displayed by said conventional object information fields.

16. The modified object information window of claim 11, wherein said operator note area comprises a note text box allowing operators to leave notes pertaining to said object.

17. The modified object information window of claim 16, wherein said note text box is collapsible.

18. The modified object information window of claim 16, wherein said operator note area comprises further comprises tracking information fields associated with said note text box.

19. The modified object information window of claim 16, wherein said tracking information fields comprise a note creator field and a note creation/modification date.

20. The modified object information window of claim 16, wherein said tracking information fields comprise a note update feature for enabling an operator to store the last typed note.

21. The modified object information window of claim 16, wherein said tracking information fields comprise a history of notes feature that provides historical information about operation and performance of said object.